

EARTHMOVING PARTS AND SERVICE

COMPANY PROFILE





FOR OVER 50 YEARS...

DCT was first established by Don Clark in 1963 as a service and maintenance to support the local earthmoving industry. It was Don's extensive knowledge and experience in the industry, combined with his high quality of work that built a strong customer base and laid for the foundation for the DCT that exists today.

In 1984, the DCT business expanded again and this saw the beginning of the parts division which today consists of a multi-million dollar computer controlled inventory that exceeds 60,000 line items with warehousing facilities of over 1,650 square metres between our strategically placed warehouses in Castlereagh and Orange. Our customers range from sole owner/operators to some of the largest construction and mining companies in the world.

DCT is still family owned and operated to this day with Don's sons Glenn, Scott and Brett now managing the business and carrying on the same values and high levels of service that kick started the business over 50 years ago.

BRANCHES

DCT currently has branches in Castlereagh (Head Office), Orange and Dubbo, NSW. Our Castlereagh and Orange branches are combined parts and service outlets while Dubbo is parts only. All branches have been purpose built to service the industries that we support. The branches are also serviced daily by all major freight carriers.



www.donclark.com.au



PARTS DIVISION

DCT source OEM quality replacement parts from leading manufacturers in Australia and around the world and our product quality is only surpassed by our service and knowledge.

Order fill rates exceed 85 percent with back-orders supplied within 24 hours in most cases.

When it comes service and product quality it is our belief that we have set the industry standard. Our staff has a solid grounding in this industry and display excellent resourcefulness and knowledge.

QUALITY PARTS AND COMPONENTS

The DCT parts division offers four basic products...

- USED PARTS
 - The process begins with a machine that is fully dismantled in our workshop. Any sub-standard parts are disposed of. All the re-usable parts are chemically cleaned, inspected and sprayed with preservative.
- SURPLUS GENUINE
 - Parts are sourced from suppliers throughout the world so that we can supply you with those hard to get items that no-one else seems to have.
- RECONDITIONED SERVICE EXCHANGE COMPONENTS
 - Components are rebuilt to new Caterpillar standards and offer real savings compared to new. All service exchange components are re-built in-house and are thoroughly tested to ensure reliable performance. We back all our service exchange components with a 12 month warranty.
- NEW AFTERMARKET PARTS
 - Parts are sourced from leading manufacturers in Australia, Asia, Europe and America. These parts are of OEM quality and are covered by a comprehensive warranty.





SERVICE DIVISION

DCT began operations as a service and maintenance company and, to this day, our service division provides support to many mining, farming and earthmoving companies. The DCT service division operates out of purpose built workshops in Castlereagh and Orange NSW. Both workshops have the capabilities, tooling and personnel to complete everything from a simple hydraulic cylinder repair to a complete machine rebuild. DCT prides itself on its experienced and highly skilled service personnel who are more than capable of completing jobs, efficiently, economically and safely.

Workshop capabilities include but is not limited to..

- Line Boring
- Hydraulic Cylinder Servicing
- General Machining
- Hose repairs
- Welding and Steel Fabrication
- Component Rebuilds
- Full Machine Rebuilds
- Track Servicing and Repairs
- Machine Servicing and Maintenance

Workshop Tooling and Facilities includes but is not limited to..

- 100 tonne Hydraulic Press
- Overhead Cranes
- 8 and 5 Tonne Mobile Cranes
- Dedicated Wash and Paint Bays
- 4 Tonne Forklifts
- 3 x Line Boring Machines
- Lathes and Mills
- Welders
- Hydraulic Cylinder Benches
- Hose Press and Crimping Machine
- Various Caterpillar Service Tooling
- Portable Hydraulic Press Gear
- Track Assembly Bench
- Clean Rooms for Component Rebuilds









CONTACT DETAILS

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